

Nevada Disability Advocacy & Law Center

The Nevada Disability Advocacy & Law Center (NDALC) is a private, statewide non-profit organization that serves as Nevada's federally-mandated protection and advocacy system for human, legal and service rights for individuals with disabilities. NDALC was designated as Nevada's protection and advocacy system by the Governor in March 1995. NDALC was designated as the Client Assistance Program in November 2012.

Services provided by NDALC include information and referral; education, training, negotiation, mediation, investigation of reported or suspected abuse/neglect, legal counsel, technical assistance, litigation services and public policy work.

NDALC has offices in Las Vegas, Reno and Elko with services provided statewide. All services are offered at no charge to eligible individuals in accordance with NDALC's available resources and service priorities.

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Las Vegas, NV 89102

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NORTHERN OFFICE

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Phone: 775-333-7878

Fax: 775-786-2520

Toll Free: 1-800-992-5715

RURAL OFFICE

905 Railroad Street,

Suite 104B

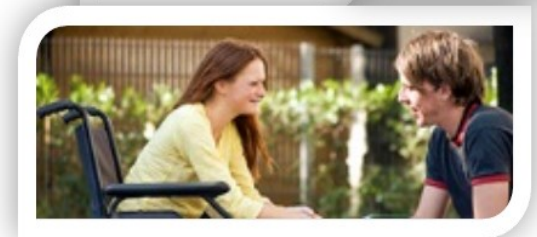
Elko, NV 89801

Phone: 775-777-1590

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Email us at: cap@ndalc.org

CLIENT ASSISTANCE PROGRAM



**NEVADA DISABILITY
ADVOCACY & LAW CENTER**

www.ndalc.org

The Client Assistance Program Services

The **Client Assistance Program (CAP)** is a federally funded program designed to assist individuals with disabilities in resolving problems they may be experiencing with any of Nevada's federally funded rehabilitation programs, including:

- ◆ Bureau of Vocational Rehabilitation (BVR)
- ◆ Bureau of Services to Blind & Visually Impaired (BSB/VI)
- ◆ Native American Rehabilitation Programs
- ◆ Nevada's Independent Living Programs

The CAP exists to ensure that all eligible Nevadans with disabilities receive services as provided under the federal Rehabilitation Act and the employment section of the Americans with Disabilities Act.



Types of Assistance

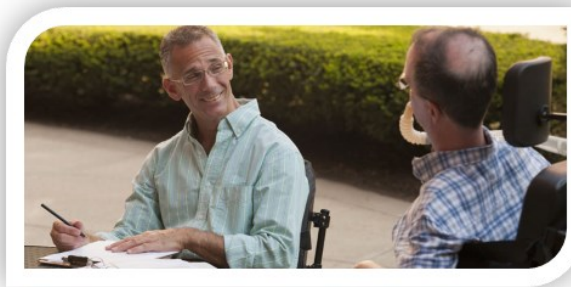
Information & Referral
Technical Assistance
Advocacy Training
Representation - in selected cases

When Should I Contact CAP?

- ◆ You are denied the right to apply for rehabilitation or independent living services
- ◆ You need help understanding your rights and responsibilities while working with a vocational rehabilitation (VR) provider or an independent living service provider
- ◆ You have a conflict with your VR or independent living service provider
- ◆ You need representation in a formal appeals process if you are denied services, if services are not provided according to plan, or if you disagree with the services to be provided
- ◆ You disagree with your case being closed by a vocational rehabilitation provider or provider of independent living services
- ◆ You want information about employment under Title I of the Americans with Disabilities Act (ADA)

Contacting CAP:

Contact information is listed on the back of this brochure. Please contact the office in the area where you are receiving services.



What to Expect:

On your initial call to CAP an intake specialist will ask for some general information about you and a brief summary of the issue that you are having with your rehabilitation/independent living service provider. Your information is then submitted for review. You can generally expect an advocate to call you back within five business days.



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