

## NDALC OFFICES

### SOUTHERN OFFICE

6039 Eldora Avenue, Suite C, Box 3

Las Vegas, NV 89146

Phone: 702-257-8150

Toll Free: 1-888-349-3843

Nevada Relay: 711

Fax: 702-257-8170

lasvegas@ndalc.org

Se Habla Español

### NORTHERN OFFICE

1311 North McCarran, Suite 106

Sparks, NV 89431

Phone: 775-333-7878

Toll Free: 1-800-992-5715

Nevada Relay: 711

Fax: 775-788-7825

reno@ndalc.org

Se Habla Español

### ELKO OFFICE

1250 Lamoille Highway, Suite 944

Elko, NV 89801

Phone: 775-777-1590

Toll Free: 1-800-992-5715

Nevada Relay: 711

Fax: 775-753-1690

elko@ndalc.org

**WWW.NDALC.ORG**



**NEVADA DISABILITY  
ADVOCACY & LAW CENTER**

**NEVADA'S PROTECTION & ADVOCACY SYSTEM  
FOR INDIVIDUALS WITH DISABILITIES**

**WWW.NDALC.ORG**

## ABOUT NDALC

The Nevada Disability Advocacy & Law Center (NDALC) is a private, statewide non-profit organization that serves as Nevada's federally-mandated protection and advocacy system for human, legal, and service rights for individuals with disabilities. NDALC was designated as Nevada's protection and advocacy system by the Governor in March, 1995.

Services provided by NDALC include, but are not limited to: information and referral services, education, training, negotiation, mediation, investigation of reported or suspected abuse/neglect, legal counsel, technical assistance, litigation services, and public policy work.

NDALC has offices in Las Vegas, Reno/Sparks, and Elko with services provided statewide. All services are offered at no cost to eligible individuals in accordance with NDALC's available resources and service priorities.

Mission:

Protect and advocate for human and legal rights, interests, and welfare of Nevadans with disabilities.

Promote, support, and assist Nevadans with disabilities in understanding and controlling those systems and processes which directly affect their lives.

Foster the development, availability, and accessibility of services which increase the opportunities available to Nevadans with disabilities to live their lives as fully, independently, and productively as possible.

## ELIGIBILITY

NDALC may assist individuals who meet the statutory eligibility criteria for its protection and advocacy programs and whose complaints or problems fall under NDALC's current service priorities.

NDALC does not have the resources to handle every meritorious complaint. Therefore, NDALC sets annual service priorities based on input from individuals with disabilities.

Grievance Procedure:

NDALC has a grievance procedure for individuals who are dissatisfied with NDALC's decision to deny, reduce, or terminate services or with the quality or amount of services received. The grievance procedure and submission form can be obtained through any NDALC office.

## SERVICE PRIORITIES

NDALC sets annual service priorities based on input from individuals with disabilities. In August of every year, NDALC collects input and public comments about our current and future service priorities. If you would like to give your input, please email your request to [survey@ndalc.org](mailto:survey@ndalc.org).

A complete list of NDALC's annual service priorities is available online at [www.ndalc.org](http://www.ndalc.org) or can be requested by contacting our offices listed on the back of this brochure.

## NDALC PROGRAMS

**Protection and Advocacy for Individuals with Developmental Disabilities (PADD)** Services for individuals who have a developmental disability. A developmental disability is defined as a disability manifested before the age of 22; chronic in nature; and resulting in substantial functional limitations in three or more major life activities.

**Protection and Advocacy for Individuals with Mental Illness (PAIMI)** Services for individuals who have significant mental illness or emotional impairment.

**Protection and Advocacy for Individual Rights (PAIR)** Services for all other individuals with physical and/or mental disabilities who are not eligible for services under the PADD and PAIMI programs, or the Client Assistance Program (CAP).

**Protection and Advocacy for Assistive Technology (PAAT)** Services for individuals with disabilities who need assistance obtaining assistive technology devices and services.

**Protection and Advocacy for Beneficiaries of Social Security (PABSS)** Services for individuals who receive Social Security disability benefits and need assistance with the removal of barriers preventing them from returning to work.

**Protection and Advocacy for Voter Access (PAVA)** Services for individuals with disabilities to provide education and advocacy to ensure full participation in the electoral process.

**Protection and Advocacy for Individuals with Traumatic Brain Injury (PATBI)** Services for individuals living with traumatic brain injuries and their families.

**Nevada Law Foundation (IOLTA)** Services for individuals with mental illness needing assistance in addressing housing discrimination or requesting reasonable accommodations in housing.